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Intellectual Property Law Group**Verizon Corporate Services Group Inc**

To: U.S. Patent and Trademark Office – From: Christian R. Andersen
MAIL STOP: Amendment Sr. Paralegal – Intellectual Property
Examiner: Hector A. AGDEPPA
Group Art Unit: 2642
Confirmation No.: 8366

Fax: 703-872-9306 Pages
with 23
Cover:

FORMAL SUBMISSION OF:

- 1) Transmittal Letter; and 2) Amendment.

Title: METHOD AND SYSTEM FOR CALL CENTER SCREENING
Serial No. 09/692,926
Filing Date: October 20, 2000
First Named Inventor: Douglas J. COWELL
Atty. No. 00-5019

CERTIFICATE OF FACSIMILE TRANSMISSION

I hereby certify that the above-referenced documents are facsimile transmitted to the Patent and Trademark Office on the date shown below:


Christian R. Andersen

Date of Transmission: June 8, 2005

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PATENT
Customer No. 32,127
Attorney Docket No. 00-5019

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:

Douglas J. COWELL et al.

Application No.: 09/692,926

Filed: October 20, 2000

For: **METHOD AND SYSTEM FOR CALL
CENTER SCREENING**

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Group Art Unit: 2642

Examiner: Agdeppa, Hector A

Confirmation No.: 8386

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Mail Stop Amendment
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

TRANSMITTAL LETTER

Enclosed is a reply to the Office Action of March 8, 2005. The item(s) checked below are appropriate:

- ☐ Applicant(s) hereby petition(s) for a _____ month(s) extension of time to respond to the above Office Action. The fee of \$ _____ for the Extension is enclosed.

The claims are calculated below:

	Claims Remaining After Amendment		Highest Number Previously Paid	Present Extra	Rate	Additional Fee
Total	50	-	46	4	x \$ 50	\$ 200.00
Indep.	3	-	3	0	x \$200	0.00
<input type="checkbox"/> First Presentation of Multiple Dep. Claim(s)					+\$360	
Subtotal						\$ 200.00
Reduction by ½ if small entity						-
TOTAL						\$ 200.00

- ☒ A fee of \$200.00 to cover the cost of the additional claims added by this reply is enclosed.
- ☐ A fee of \$_____ to cover _____ is enclosed.
- ☒ A check for \$200.00 to cover the above fee(s) is enclosed.

06/09/2005 MBINAS 00000008 072347 09692926

01 FC:1202 200.00 DA

Attorney Docket No. 00-5019


Application No.: 09/692,926

Please grant any extensions of time required to enter this response and charge any additional required fees to our deposit account 07-2347.

Respectfully submitted,
VERIZON CORPORATE SERVICES GROUP
INC.

Dated: June 8, 2005

By: _____


Joseph R. Ralmieri
Reg. No. 40,760

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Tel: 972-718-4800

Customer Number 32127

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PATENT
Customer No. 32,127
Attorney Docket No. 00-5019

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Application of:)	
)	
Douglas J. COWELL et al.)	Group Art Unit: 2642
)	
Application No.: 09/692,926)	Examiner: Agdeppa, Hector A
)	
Filed: October 20, 2000)	Confirmation No.: 8386
)	
For: METHOD AND SYSTEM FOR)	
CALL CENTER SCREENING)	

MAIL STOP AMENDMENT
Commissioner for Patents
P.O. Box 1450
Alexandria, VA 22313-1450

Sir:

AMENDMENT

In response to the Office Action mailed March 8, 2005, the period for response thereto extending through June 8, 2005, Applicants request that this application be amended as follows:

Amendments to the Claims are reflected beginning on page 2 of this paper.

Remarks/Arguments begin on page 16 of this paper.